



CONSULTING SERVICES FOR YOUR R2C-SOFTWARE SOLUTIONS

AT A GLANCE:

- introduction Services
 Choose between three introductory packages
- customizing services
 Choose between different modules

Our services at a glance

Successful introduction and efficient use of our R2C-software solution

Our various service packages will make your individual introduction easier and enable problem-free conception, parametrisation and installation of your R2C software solution. In addition, you and your key users will receive all relevant information about the most important software functions in a basic training session. In further training sessions, webinars and workshops, you will have the opportunity to get to know your software solution even better and will always be excellently informed.

OUR INTRODUCTORY SERVICES AT A GLANCE

Our know-how for your sustainable success! Choose between three introductory packages for the successful implementation of your R2C-software solution.

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Our consultants will work with you to determine the essential program configuration. This comprises the organisational structure, the assessment logic, the risk atlas and the authorisations of staff members.

PARAMETERISATION

Based on the settings determined in the kick-off deadline, the software is parameterised. Data set creation takes place at Schleupen AG. After successful installation, the data set is imported directly.

INSTALLATION

Our IT experts install the software remotely and in close consultation with you and your IT department.

BASIC TRAINING

We provide detailed training in the most important software functions you will need for your daily activities.

SYSTEM DOCUMENTATION

In the system documentation, the stored system parameters are recorded in order to enable the tracing of settings at a later date.

FURTHER TRAINING

We show you what else our software solutions can do. You will receive a complete overview of the functions available in the system.

WEBINAR

Many questions about the use only arise after the introduction of the software. We will be happy to answer any open queries and will advise you for two hours in a remote session.

KEY USER BRIEF INSTRUCTION MANUAL

Based on your system configuration, we will create a brief instruction manual, with which you can implement repeated activities securely and quickly.



OUR SERVICES AT A GLANCE

Full flexibility with our tariffs! Even after the introduction of our R2C software, we will not leave you to deal with it on your own: our services will make your work easier. When booking the different skeleton tariffs, you can select individually from the following components exactly the ones that conform to your requirements.

UPDATE-INSTALLATION

We make the work of your IT department easier and ensure that you have short cuts. We install your updates, hot fixes and new releases in consultation with you and your IT department.

SYSTEM TESTING

As information security is an ongoing process, our R2C_ SECURITY software solution supports you in all phases of the plan-do-check-act cycle – from the selection of the standard to the organisation ready for certification.

DOCUMENTATION

The basis for a successful process in the field of governance, risk & compliance is solid documentation in a risk management manual. We will be happy to support you at this point and will create for you such a risk management manual or a policy, an operating manual as well as training documents.

WORKSHOP

We provide your users with an overview of the individual steps of the risk management process and show the ways in which identification, description and assessment of risks should ideally take place. In addition, we will create workshop documents individually tailored to your requirements. In this way, you can increase acceptance by the users and the quality of the documented risks in your system.

PROFESSIONAL SUPPORT

Risk management as a service! We manage your risk management process and the software. Our consultants are certified risk managers and have a wide-ranging, cross-sector knowledge of risk management. In consultation with your specialised department, we will carry out all the steps of the risk management process from risk identification to risk reporting for you.

TRAINING

Training for the end users follows the successful introduction of the software. Here, we work together with you to produce the training documents tailored to your requirements. We use these to train your staff so that they can benefit from gaining as much knowledge as possible. Our training sessions can also be used as refreshment or consolidation training.

BENCHMARK

Management systems are becoming ever more complex. The question often arises as to how other companies, for example from your own sector, control and optimise their processes with the R2C product family software solutions. As part of our benchmark, we will check your systems and processes and present you with the results in a structured form. By comparing your status quo with our benchmarks, we can identify options for optimising your system.

CUSTOMISING

We individualise your GRC systems and adapt them to be an ideal match for your process. .

INDIVIDUAL REPORTING

We illustrate your reporting individually in our GRC solution.



Schleupen - individual service and modern software solutions

For more than four decades, Schleupen has been the recognized standard when it comes to software solutions for governance, risk & Compliance (GRC) goes. With our R2C product family, we provide an industry-specific and individually configurable Software solution ready. Our competent experts will work with you to find the solution that suits you.

AN OVERVIEW OF OUR COMPETENCIES



The GRC-Cloud for your R2C solution

Schleupen is a reliable partner when it comes to GRC applications. Accordingly, we not only offer our R2C_GRC and R2C_SECURITY applications as **On-Premises** solutions, i.e. installed on your system, but also in the **cloud**.

Our GRC Cloud is always online, always accessible and fully scalable. This lets you make use of the full functionality of the R2C solutions at a low cost. Security is therefore the top priority. All data is hosted in a German data centre for this reason: Certified according to ISO 27001.

YOUR CONSULTING TEAM IST THERE FOR YOU!



Do you have questions about our consulting services or are you interested in an individual offer?

Contact us!

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